

# MADISON COUNTY RESOURCES 2024

*“We partner with individuals,  
families and children to address the  
challenges of today and build hope  
for the future.”*



**Community Action Partnership  
Strength Through Resilience in the Face of Adversity**



**Community Action Partnership**  
1001 New Market Drive  
Canastota, NY 13032

## **Crisis Resources For Immediate Help**

- 24 Hour Suicide & Crisis Hotline Contact:  
988 Toll Free or 315-251-0600
- National Suicide Prevention LifeLine: 24/7  
1-800-273-TALK (8255)
- Addiction Crisis Center: 315-735-1645 ext. 162
- Alcoholics Anonymous: 315-533-1227
- Child Abuse Hotline: 1-800-342-3720
- Crisis Bed Respite Center: 315-363-0048
- Crisis Text Line: Text 741741
- Help Restore Hope Center  
Domestic & Sexual Violence Safe Dwelling:  
855-966-9723
- Interim Host Homes for Runaway & Homeless Youth:  
Days 8:30am-4:00pm: 315-366-2548  
Evenings: 315-366-5006 or 315-366-5003
- Madison County Mental Health/Crisis Intervention  
Services:
  - Toll Free: 1-800-721-2327
  - Mobile Crisis Hotline After Hours:  
1-800-721-2215
  - 315-366-2215
  - 315-366-2327
- Pathways Wellness Center: 1-855-387-3030
- Rape/Sexual Assault-Abuse Hotline (National):  
1-800-656-HOPE (4673) or 315-797-7740
- Runaway Hotline (National): 1-800-786-2929
- Trevor Project (LGBTQ Youth): 24/7 1-866-488-7386
- Youth Emergency Hotline: 315-463-1100

## **Veteran Resources**

- New York Veterans Service Agency: 315-366-2395 at Madison County Office Building, Wampsville
- Clear Path For Veterans: 315-687-3300
- CNY Veterans' Outreach: 315-765-0975
  - CNYVO Emergency #: 315-601-5685
- Disabled American Veterans (transportation): 315-423-5541 [www.dav.org](http://www.dav.org)
- NYS Department of Veteran Affairs: 988 or 1-800-273-8255 press 1 for Veteran Crisis Line
- Soldier On: 413-387-3756
- VA Medical Center, Syracuse: 315-425-4400  
[www.syracuse.va.gov](http://www.syracuse.va.gov)

## **Various Supports**

- Catholic Charities: 315-363-5274
- Red Cross: 315-234-2200
- Ester's Way – Morrisville Lions Club (For Medical Equipment): Jeff & Kelly Golley  
E:Mail: [jkgolley10@gmail.com](mailto:jkgolley10@gmail.com)  
Phone: 315-750-0637
- Healthy Alliance: 315-505-2290 (Food, clothing, utilities, housing, etc.)

## **2-1-1 Information**

- Live operators 24/7 with information about resources available to Madison County residents. Simply dial **211**. Crisis information available.  
[www.211midyork.org](http://www.211midyork.org)

## **CNY area C.A.P Offices**

- Madison County Community Action Offices
  - Canastota: 315-697-3588
  - Morrisville: 315-684-3144

## **WIC Office**

- WIC Madison County: 315-363-3210 or 315-366-9963

## **Alcohol & Drug Treatment**

- Maxwell House, Oneida: 315-363-8345  
“A diversified staff provides counseling and supportive services to help residents fulfill their service plan goals.”
- Maxwell House Next Step Supportive Living Apartments, Oneida: 315-280-0551  
A 21-bed program licensed by NYS Office of OASAS.
- BRiDGES, Oneida: 315-697-3947  
“We provide community education and information on alcoholism & substance abuse. We refer those who need services to appropriate providers, and advocate for services where there is a need.”
- Family Counseling Services, Oneida: 315-280-0400
- Liberty Resources, Oneida: 315-363-0048  
Offers resources to help clients achieve their goals; refers to other needed services; provides peer support and transitional and permanent supportive housing.
- Venture House by Liberty Resources, Oneida: 315-363-1441  
Assists those dealing with severe and persistent mental illness.

## **Utility & Energy Assistance**

- HEAP: 315-366-2211
- HEAP Repair Program: 315-366-2211
- Madison County Department of Social Services Energy Assistance Program: 315-366-2276
- National Grid Social Services
  - Payment Arrangements: 1-800-443-1837
  - Low Income Advocate: 315-391-4101
  - Consumer Advocate:  
Victoria.Homer@nationalgrid.com
- NYSEG Payment Arrangements: 1-888-315-1755
- Red Cross Care N Share: 315-363-2900  
To be eligible applicants must be 60 or older or have disability income or a documented medical necessity, have a shut-off notice, and exhausted their HEAP funds.
- New York State Energy Research & Development Authority (NYSERDA): 518-862-1090
- Energy Solutions for Income-Eligible:  
<https://www.nyserd.ny.gov/All-Programs/EmPower-New-York>
- Healthy Homes: 315-366-2361 (Provides a free in-home visual health and safety check-up)

## **Medicaid Taxi Instructions**

Madison County Medical Answering Services (MAS)  
1-855-852-3286

- Call at least 5 days prior to the appointment.
  - Specify you would like to schedule a wheelchair transport if one is needed.

They will ask for:

- Rider's name, DOB, and possibly their doctor/Medicaid #
- Pick up address
- Drop off Address
- Date and time of appointment
- How many others will be traveling with the individual

Pick up for local appointments is typically an hour prior to appointment, but you can suggest a pick up time depending on where you need to go.

AMORIE L.L.C – 315.264.6663

- Non-Emergency Medical Transportation
- MEDICAID ONLY

## **Codes Enforcement Offices**

- Village of Canastota: 315-697-8963
- Village of Cazenovia: 315-655-3041
- Village of Morrisville: 315-684-7007
- Village of Munnsville: 315-361-5422
- Village of Wampsville: 315-363-5810
- Town of Eaton: 315-684-9179
- Town of Fenner: 315-655-2705
- Town of Georgetown: 315-662-7712
- Town of Lebanon: 315-837-4220
- Town of Lenox: 315-697-5575
- Town of Madison: 315-893-1890
- Town of Nelson: 315-662-7712 or 655-8582
- Town of Stockbridge: 315- 495-2586
- Town of Sullivan: 315-687-5251
- City of Oneida: 315-363-8460
- Public Service Commission, Codes Rules and Regulations Hotline: 1-800-342-3377

## **Police 9-1-1**

- Madison County Sheriff: 315-366-2311/2318
- New York State Police
  - Oneida/Troop D: 315-366-6000
  - Morrisville: 315-684-9550
  - Chittenango: 315-476-8395
  - Canastota: 315-697-2240

## **Child Services**

- Car Seats – CAP: 315-684-3144
- Child Abuse Hotline: 1-800-342-3720
- DSS Daycare Assistance: 315-366-2211
- Early Head Start- CAP:  
315-697-3588
- Healthy Families- CAP:  
315-684-3144
- Kinship Program- CAP:  
315-684-3144
- Mentoring Program- CAP:  
315-697-3588
- Madison County Child Advocacy Center:  
315-363-2816
- Madison County Child Protective Services:  
315-366-2548
- Mid-York Childcare Council: 1-888-814-5437
- PCAP: 315-363-5297

## **Clothing/Housing Items**

- Church on the Rock, Oneida: 315-280-4044
- Mustard Seed, Georgetown: 315-837-4303
- Salvation Army 315-687-3533 for Voucher, Oneida  
area: Julie Mosley (referral needed)
- Worn Again, Hamilton (in Parry's): 315-825-0226
- Caz Cares, Cazenovia: 315-655-3174
- Opportunity Shop, Canastota: 315-697-3140
- DeRuyter Community Services: 315-852-9994
- Sleep in Heavenly Peace (beds): shpbeds.org
- Clothes Basket, Morrisville: 315-684-3314

## **Transportation**

- 1<sup>st</sup> Transit: 1-800-943-7433
- Birnie Bus Service: 315-336-3950
  - Bus Tokens: 315-824-1260 M-F 1-800-734-3950
  - Hamilton Terminal: 315-824-1260
  - On Call Cell Phone: 315-790-9570
- Dial a Ride: 877-702-7095. Needs 3-day notice. \$6 each way. ½ price seniors and disabled. 6am-1 pm
- Madison Transit Authority (MTA): 315-824-1260  
[www.ridermadison.com](http://www.ridermadison.com)
- Mom's Bernie Bus Dispatch: 1-877-702-7095
  - Marie Altimonte 315-412-9392
  - Dave Brewster 315-415-2163
- Medicaid Transit: 1-855-852-3286. 5 days prior notice. Need Med CIN#.
- Madison County Rural Health Counsel, Mobility Manager: 315-416-6561 or 315-366-8190

## **Social Security**

- Toll Free: 1-877-405-6750 or 1-800-772-1213
- [www.ssa.gov](http://www.ssa.gov)
- SSDI Application Assistance: Cathy Almodovar, Independent Living Advocate at ARISE at the Farm, 1972 New Boston Rd, Chittenango, NY 13037, 315-606-5095

## **Soup Kitchens**

- Loaves and Fishes Canastota  
Hospitality Center: 315-697-9222
- Karing Kitchen, Oneida: 315-280-0869 or 315-363-2450
- Friendship Inns/Offering Free Meals  
Hamilton/Morrisville
  - Diana Johnson: 315-684-6090
  - Sarah Mazza: 315-684-6076

## **Stores/Suppliers**

- Aldi's, Canastota: 877-465-1034
- Price Chopper, Oneida: 315-363-8927
- Save-a-lot, Oneida: 315-363-2968
- Tops, Canastota: 315-697-2700
- Wal-Mart, Oneida: 315-361-1037

## **Credit Counseling Agencies**

- Clearpoint Credit Counseling Agencies: 800-750-2227
- Home Headquarters: 315-474-1939

## **Department of Social Services**

- Main Phone: 315-366-2211
  - Financial Programs Fax: 315-366-3039
  - SNAP Fax: 315-366-3058
- Emergency Assistance Funding (Loans): 315-366-2211
- Adult Protective Services: 315-366-2333
- Children and Family Services: 315-366-2548
  - Fax 315-366-2658
- Child Protective Services: 315-366-2548
- NYS Child Abuse Hotline: 1-800-342-3720
- Medicaid: 315-366-2479
  - Medicaid Fax: 315-366-3059
- Department of Health: 315-366-2361
- HEAP: 315-366-2211
  - Fax: 315-366-2720
- Support Collection: 1-888-208-4485
  - Support Collections Fax: 315-366-2631
- VITA Tax Preparation: 315-697-3588 x17
  - Age 60+ call 315-684-3001

## **Education**

- BOCES Project Connect: 315-361-5748  
Project Connect (Access): 315-361-5929
- Education Advocacy at ARISE:  
Brad Burnham, Education Advocate  
315-363-4672 x 226  
bburnham@ariseinc.org
- GED Employment and Training Career Center:  
315-363-2400
- Madison County Head Start Centers:  
call Mohawk Valley Community Action Agency 315-624-9930  
Literacy Outreach: 315-345-1468
- Connected Community Schools: 315-272-7498 for  
Canastota and Madison Schools

## **Health Education**

- Madison County Rural Health Council: 315-447-7625  
or 315-454-2108
- Carenet/Willow Network for unplanned or  
unsupported pregnancy: Morrisville 684-3003 or  
Oneida 366-9902

## **Employment**

- Madison County Working Solutions Career Center:  
315-363-2400
- ACCESS – VR (Oneida site): 315-361-5929
- Indeed: [www.indeed.com](http://www.indeed.com)
- Job Corp Resources: [www.jogcorps.gov](http://www.jogcorps.gov)
- Monster: [www.monster.com](http://www.monster.com)
- Craig's List: [www.craigslist.org](http://www.craigslist.org)

## **Nursing Homes**

- Cazenovia Village Apartments: 315-815-5015
- Crouse Community Center, Morrisville:  
315-684-9595
- The Grand, Chittenango: 315-687-7255
- Hamilton Manor, Hubbardsville: 315-691-4051
- Oneida Healthcare Center, Oneida: 315-363-6000  
Oneida Extended Care: 315-363-2016

## **Prenatal Care**

- Women's Health Associates:  
315-363-9382
- Oneida OB: 315-363-9995
- MCHC of OHC: 315-363-5297
- Hamilton Specialty Services Basset Healthcare:  
315-824-0161
- Maternal Child Health Program  
315-366-2848 or [www.healthymadisoncounty.org](http://www.healthymadisoncounty.org)



## **Mental Health**

- Consumer Services of Madison County  
PROS Clinic Services: 315-363-2451
- Pathways Wellness Center: 1-855-387-3030
- Family Counseling Services: 315-280-0400
- Madison County Mental Health: 315-366-2327 or 1-800-721-2215
- SBH-Syracuse Behavioral Specialist:  
Sarah Goldstein: 315-289-5883
- Catholic Charities: 315-363-5274/315-724-2158
- Family Counseling Services- Mental Health & Substance Abuse, Oneida: 315-280-0400
- Madison County Mental Health/Crisis Intervention Services:
  - 315-366-2215
  - 315-366-2327
  - Toll Free: 1-800-721-2215
- Liberty Resources Integrated Health Care:  
315-363-0048
- Venture House by Liberty Resources: 315-363-1441  
10-bed MICA community/18-years of age and older who are diagnosed with a DSM-V Axis I Disorder/classified as a serious and persistent mental illness
- OMH Supportive Scattered-Site Housing:  
315-363-1441(Paulette)

## **Elderly/Disability Services**

- Office of the Aging:
  - Phone: 315-697-5700
  - Toll Free: 1-866-220-2009
  - Fax: 315-697-5777
  - SNACK Program: 315-697-5700  
(Senior Nutrition And County Kitchen)
- Adult Protection: 315-366-2323
  - Referral: 315-366-2211
- Arc of Madison Cortland:
  - Madison County: 315-363-3389
  - Cortland County: 607-756-2015
- ARISE Child & Family Service: 315-363-4672
- Access CNY Home Modifications: 315-427-2586
- Elder Choice (brain injury): 315-363-7448
- EPIC: 1-800-332-3742
- Liberty Resources Whole Hearted Health: 315-425-1004
- Crouse Community Adult Day Health Care Center, Morrisville: Contact: Jennifer Schultz 315-655-5464 or 315-684-9595
  - Physical, Occupational, Speech Therapy and more

## **Food Pantries**

- Brookfield Food Cupboard: Janet Risley  
Home: 315-269-1064 Cell: 315-351-6603
- Canastota
  - Believer's Chapel: 315-697-2866
  - The Opportunity Shop: 315-697-3140
  - Loaves and Fishes: 315-697-9222
- CAZ Cares: 315-655-3174
- Cazenovia Summit Church: 315-655-5705
- Chittenango/Sullivan Cupboard: 315-687-3290
- DeRuyter Food Cupboard: 315-852-9696
- Earlville Food Cupboard: 315-691-4301
- The Mustard Seed: 315-837-4303
  - Church: 315-655-3441
- Hamilton
  - The Cupboard: 315-824-2832
- Madison First Baptist Church: 315-893-7822
- Morrisville
  - Community Church: 315-684-3314  
or 315-684-3194
    - For questions call Suzanne Bartow: 315-263-0977
  - St. Joan of Arc: 315-684-9551
- Oneida
  - Church on the Rock: 315-280-4044
  - Karing Kitchen: 315-363-2450 or 315-280-0869
  - New Hope: 315-363-8227
  - New Life: 315-363-8531
  - St. Joseph's Church: 315-363-3280
  - St. Patrick's Church: 315-697-8015
- Kirkville
  - Sullivan Food Pantry at Fyler Community Church  
First and Last Saturday of the month  
315-687-9580
- SNAP: 315-366-2211

## **Medical Services**

- Lenox HealthCare CTR, Canastota:  
315-697-5272 Press 0
- Tri-Valley Family Practice, Canastota: 315-697-2033
- Family Health CTR Of Hamilton: 315-824-8447
- Verona Family Practice: 315-363-3482
- Bassett Health CTR, Sherburne: 607-674-2445
- Canastota Lenox Health Center:  
315-697-5272
- Lyndon Pediatrics: 315-446-4580
- Child Health Assoc: 315-363-4070
- Basset Health CTR, Hamilton: 315-825-3111
- Tri-Valley Family Health Practice, Verona:  
315-829-2220
- Oneida Pediatric Group: 315-363-2350
- Adults Only Dr. Marcia Newsom: 315-363-3005
- Adults Only Xavier Medical: 315-361-5000
- Children age 5 and over Dr. Richard Cohen:  
315-824-2477
- Adults Only Carmine Mastrolia MD, Oneida:  
315-363-9214
- Adults Only Oneida Medical Associates:  
315-363-1345
- Adults Only Robert Burdick MD, Sherrill:  
315-363-0550
- Chittenango Family Care: 315-687-5100
- Oneida Pediatric Group, Oneida: 315-363-6000

## **Hotel/Motels**

- Days Inn, Canastota: 315-697-3309
- Sharway Motel, Canastota: 315-697-7935
- Super 8, Oneida: 315-363-5168
- Olcott's Hotel, Oneida: 315-280-0336

## **Legal Help**

- CNY Fair Housing: 315-471-0420
- Legal Aid Society of Mid-New York, Inc.
  - Toll Free Helpline: 1-877-777-6152
  - Fax: 315-732-3202
  - Syracuse: 315-703-6600
  - Utica: 315-793-7000, 315-793-7029
- Farm Worker Law Project for migrant and seasonal farm workers: 1-800-804-8575
- Farm Worker Legal Aid: 1-800-724-7020

## **Libraries**

- Madison County Public Libraries
  - Canastota: 315-697-7030
  - Sullivan Free Library: 315-687-6331
  - Oneida: 315-363-3050
  - Cazenovia: 315-655-9322
  - Morrisville: 315-684-9130
  - Hamilton: 315-824-3060
  - Earlville: 315-691-5931

## **Health Insurance Navigators**

- ACRHealth: 315-475-2430
  - Christiana Rood: 315-956-9374
- The Neighborhood Center:
  - 1-877-267-6193
  - Gerda Mortelette: 315-732-4657 x 2243
- Fidelis Care New York
  - Julie Byrne
    - Toll Free: 1-800-236-6412
    - Cell: 315-559-0677
    - Fax: 315-434-2183
- New York State Health-Marketplace:  
1-855-355-5777  
[www.nystateofhealth.ny.gov](http://www.nystateofhealth.ny.gov)
- For Medicare questions: Connie @ OFA: 315-697-5700

## **Health Care Clinic**

- Mary Rose Free Health Care Clinic, Oneida  
315-280-0855

## **Home Care**

- Madison County Home Health Care: 1-888-959-5948 ext. 35662
- Office of the Aging: 315-435-2362
- VNA Home Care: 315-477-4663

## Housing

- Canastota
  - Canastota Housing Authority, offers rental services and weatherization services: 315-606-9700 Email: [Housing.Authority@Canastota.com](mailto:Housing.Authority@Canastota.com)
  - Lenox Landing: 315-697-9101
  - Stoneleigh Housing: 315-697-3737
  - Canastota Canal Town Corp: 315-697-5002
- Community Action Partnership: 315-697-3588
  - Transitional Housing
  - STEHP (Solutions to End Homelessness Program)
  - Permanent Supportive Housing
- Chittenango
  - Maloff Towers: 315-687-5619
  - Bolivar Landing: 315-687-6914
- HUD office Locations
  - Canastota: 315-606-9700 (section 8 vouchers)
  - Oneida: 315-363-8450 (section 8 vouchers)
  - Madison County HUD through the Section 8 Central Office: 518-372-8846
- Morrisville
  - Cedar St. Apartments: 315-684-9565
  - Wilcox Apartments: 315-437-3114 ext. 20 or 315-684-7297
- Oneida
  - Oneida Housing Authority: 315-363-8450
  - City Centre Apartments: 315-280-0961  
*\*income restrictions apply.*
  - Seneca Fields: 315-280-0444
  - Madison Community Residence Project: 315-363-7934

## Housing

- OMH Apartment Treatment Program, Liberty Resources: 315-363-0048 or 315-425-1004  
24-hour support to residents to enhance their independent living skills in a less restrictive setting and under realistic conditions.
- OMH Supportive Scattered Site Housing, Liberty Resources: 315-363-0048 or 315-425-1004  
18 years of age and older supportive services and financial assistance for those who are at risk of homelessness and are diagnosed with a serious mental illness.
- OASAS Permanent Supportive Housing, Liberty Resources: 315-363-0048  
OASAS program geared towards individuals and families in recovery who are currently homeless or at risk of homelessness.
- OASAS MRT PSH Programs: 315-363-0048  
OASAS programs geared toward individuals in recovery who are on Medicaid and are at risk of homelessness.
- DOH MRT Supportive Housing Program, Liberty Resources: 315-425-1004 ext. 1650  
DOH program that provides supportive housing services, including emergency and short-term rental subsidies, one-time emergency utility assistance.
- USDA Rural Development: 315-736-3316  
9025 State Route 49, Marcy, NY 13403  
Single Family and Multi Family Housing Home Loans  
Single Family Housing Repair Loans and Grants