

New York's Mental Health Crisis Lines (by county)

***National Crisis & Suicide Lifeline, dial 988

COUNTY	PHONE NUMBER	NAME OF CRISIS SERVICE	Hours of operation	
Albany	518-549-6500	Mobile Crisis Team	24/7	
Allegany	844-863-9314	Care & Crisis Helpline	24/7	
Bronx	888-692-9355	NYC Mobile Crisis Team	24/7	711- TTY/hearing impaired *Multi-lingual
Broome	607-762-2302	Crisis Center		
Cattaraugus	800-339-5209	Crisis Hotline	24/7	
Cayuga	315-251-0800	Cayuga Crisis Hotline	24/7	
Chautauqua	800-724-0461	Chautauqua County Crisis Hotline		
Chemung	607-442-6900	Mental Hygiene Crisis Services	24/7	
Chenango	877-369-	Mobile Crisis Assessment Team (MCAT)	24/7	
Clinton	866-577-3836 877-829-1278 (TTY)	Clinton County Crisis Hotline		
Columbia	518-292-5499	Columbia County Mental Health Crisis line	24/7	Walk-in Crisis Center (9am-4:30pm, M-F) 325 Columbia St Hudson, NY
Cortland	607-756-3771	Cortland County Mobile Crisis Support		M-F: 5pm-12am Sat/Sun: 6am-12am
Delaware	315-732-6228 844-732-6228	Mobile Crisis Assessment Team (MCAT)	24/7	
Dutchess	845-485-9700 877-485-9700	Dept. MH Crisis Services	24/7	Walk-in @Stabilization Center 230 North Rd, Poughkeepsie, NY 845-486-2849 Open 24/7/365
Erie	716-882-4357	Crisis Services Hotline	24/7	
Essex	518-873-3670	Essex County Mental Health	24/7	
Franklin	518-483-3261	Citizen Advocates	24/7	

Fulton	988	National Hotline Service	24/7	
Genesee	585-283-5200	Genesee County Mental Health Services/Crisis Services		
Greene	518-622-9163 (day) 518-622-3344 (after-hours)	Mental Health Community Clinic		
Greene (continued)	518-943-5555	Mobile Crisis Assessment Team	8a-10pm	7 days per week
Hamilton	800-533-8443	Hamilton County Mental Health Emergency Crisis Line		
Herkimer	315-732-6228	Mobile Crisis Assessment Team	24/7	
Jefferson	315-782-2327	Jefferson County Crisis Services	24/7	
Jefferson (continued)	315-401-1329	St. Lawrence Psychiatric Center Mobile Integration Team		
Kings	888-692-9355	NYC Mobile Crisis Team	24/7	711- TTY/hearing impaired *Multi-lingual
Lewis	315-405-0696	Behavioral Health and Wellness Crisis		
Lewis (continued)	315-401-1329	St. Lawrence Psychiatric Center Mobile Integration Team		
Livingston	211	Finger Lakes Region 211	24/7	
Madison	315-366-2327 Ext. 1	Mental Health Department	24/7	
Monroe	211	Monroe County Crisis Services	24/7	
Montgomery	518-842-9111	St. Mary's Hospital	24/7	
Nassau	516-227-8255	Mobile Crisis Team	24/7	In-person- 10am-11pm Phone: 11pm-10am (overnight calls can be followed up by day team)
New York	888-692-9355	NYC Mobile Crisis Team	24/7	711- TTY/hearing impaired

				*Multi-lingual
Niagara	211 or 716-285-3515	Crisis Services Coordination	24/7	
Oneida	800-678-0888	Oneida County Mental Health Hotline	8:30am- 6:30pm	M-f
Oneida (continued)	Delaware	315-732-6228 844-732-6228	Mobile Crisis Assessment Team (MCAT)	24/7
Onondaga	315-251-0600	Onondaga County Suicide, Crisis and Telephone Counseling	24/7	
Ontario	211 800-310-1160	Ontario County Crisis Services	24/7	Can also call 911 and ask to speak to a Crisis Intervention Team (CIT) officer
Orange	800-832-1200	Orange County Crisis Call Center	24/7	
Orleans	585-283-5200	Care & Crisis Helpline	24/7	
Oswego	315-251-0800	Crisis Support Line	24/7	
Otsego	844-732-6228	Mobile Crisis Assessment Team (MCAT)	24/7	
Putnam	845-225-1222	Putnam County Crisis Hotline	24/7	
Rensselaer	518-270-2800	Dept. of Mental Health	24/7	
Richmond	888-692-9355	NYC Mobile Crisis Team	24/7	711- TTY/hearing impaired *Multi-lingual
Rockland	844-255-2478	Behavioral Health Response Team	24/7	
St. Lawrence	315-265-2422	Reachout Hotline	24/7	
Saratoga	518-292-5499	Mental Health Crisis Response Team		
Schenectady	988	National Suicide & Crisis Lifeline	24/7	
Schoharie	844-732-6228	Mobile Crisis Assessment Team (MCAT)	24/7	
Schuyler	607-272-1616	Suicide & Prevention Crisis Service	10am-1am	
Seneca	211	Finger Lakes Crisis Line	24/7	

Seneca (continued)	988	National Suicide & Crisis Lifeline	24/7	
Steuben	211	Mental Health Crisis Intervention Program (through Steuben Community MH Center)	24/7	
Suffolk	631-952-3333	Behavioral Health Services, Crisis Hotline	24/7	
Sullivan	845-790-0911 800-710-7083	Mobile Mental Health	24/7	
Tioga	607-687-4000	Tioga County Mental Hygiene Clinic	9a-5p	M-F
Tioga (continued)	607-687-1010	Sheriff's Department	After 5pm	Ask for Mental Health on call
Tioga (continued)	844-435-7648	Tioga County Mobile Integration Team		
Tompkins	607-272-1616	Behavioral Health Mobile Crisis Team		After hours weekdays Weekends
Ulster	800-832-1200	Mobile Mental Health (ASFL)	10a-10p	
Warren	518-741-6099	AMH Mobile Crisis line		
Washington	988	National Suicide & Crisis Lifeline	24/7	
Wayne	315-946-5722	Behavioral Health Wayne County	8am-4pm	
Wayne (continued)	211	Afterhours lifeline	After 4pm	Open Access Center (in-person support) 1519 Nye Rd, Lyons, NY M-F 7a-4p Sat: 8a-4p Sun: 8am-1p
Westchester	914-925-5959	Crisis Prevention & Response Team		
Wyoming	585-283-5200	Wyoming County Crisis Line	24/7	
Yates	988	National Suicide & Crisis Lifeline	24/7	