



CRISIS SUPPORT TEAMS

What we do.

We are here to respond, intervene and support those in a behavioral health crisis. Whether it by phone, in person or a short stay at our respite home, we help to deescalate the crisis and assist in identifying wellness tools for those in need.

Connect with us.

SHORT TERM CRISIS RESPITE - Adults
Wellness & relaxation at your home away from home.

24/7 Warm Peer Line
1-855-778-1900

MOBILE CRISIS - Adults & Youth
Rapid response when you need it the most.

ONONDAGA COUNTY **CAYUGA & OSWEGO**
Adults 315-251-0800 **315-251-0800**
Youth 315-463-1100

MADISON COUNTY **CORTLAND COUNTY**
315-366-2327 **607-756-3771**



MOBILE CRISIS ASSESSMENT TEAM ADULTS & YOUTH

Who we are and what we do.

- Crisis response and stabilization is provided to individuals who appear to be experiencing a behavioral health crisis.
- Stabilization of the crisis at home/community prevents unnecessary emergency room visits.
- Immediate clinical telephonic support is provided by our community partners when the crisis call is received.
- Mobile Crisis response is determined by level of need & severity of crisis.
- Safety Planning, referrals & recommendations are identified according to an individual's needs.
- Short-term follow-up is available for those that require additional support for stabilization.

Hours of Operation

Monday - Friday | 5:00pm - Midnight
Weekends & Holidays | 6:00am - Midnight

SHORT TERM CRISIS RESPITE ADULTS

Who we are and what we do.

- Provide 24/7 peer support for individuals experiencing an emotional or psychiatric crisis in a therapeutic/home-like setting.
- Assist with referrals & linkages to supportive services.
- Support guests in overcoming barriers to wellness.
- Crisis prevention & intervention.

Eligibility

- Must be 18 years or older.
- Experiencing an emotional or psychiatric crisis & can be safely diverted from the emergency department or a hospitalization.
- Are currently inpatient for psychiatric reasons and would benefit from a step-down.

Exclusionary Criteria

- Suffer from a condition requiring nursing or hospital care.
- Are a threat to themselves or others & require inpatient care.
- Are physically dependent on alcohol and/or illicit drugs.
- Are diagnosed with dementia, organic brain disorder, or TBI.
- Are homeless or does not have an appropriate discharge address.

Referrals

Contact by phone - Trained staff are available 24/7



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