

# Madison County Resources 2018

*“We partner with individuals,  
families and children to address the  
challenges of today and build hope  
for the future.”*



**Community Action Partnership**  
Strength Through Resilience in the Face of Adversity



**Community Action Partnership**  
1001 New Market Drive  
Canastota, NY 13032

## **Madison County Codes Enforcement Offices**

- Village of Canastota: 315-697-7559
- Village of Cazenovia: 315-655-3041
- Village of Morrisville: 315-684-7007
- Village of Munnsville: 315-495-6546
- Village of Wampsville: 315-363-5810
- Town of Eaton: 315-684-9179
- Town of Fenner: 315-697-8813
- Town of Georgetown: 315-837-4299
- Town of Lebanon: 315-691-4238
- Town of Lenox: 315-697-5575
- Town of Madison: 315-893-7020
- Town of Nelson: 315-662-7712 or 655-8582
- Town of Stockbridge: 315- 495-6581
- Town of Sullivan: 315-687-7221
- City of Oneida: 315-363-8460
- Public Service Commission, Codes Rules and Regulations Hotline: 1-800-342-3377

## **Police**

- Madison County Sheriff: 315-366-2311/**2318**
- New York State Police
  - Oneida/Troop D: 315-366-6000
  - Morrisville: 315-684-9550
  - Chittenango: 315-476-8395
  - Canastota: 315-697-2240

## **Prenatal Care**

- Women's Health Associates: 315-363-9382
- Oneida OB: 315-363-9995
- MCHC of OHC: 315-363-5297
- Hamilton Specialty Services Basset Healthcare: 315-824-0161
- Maternal Child Health Program 315-366-2848 or [healthymadisoncounty.org](http://healthymadisoncounty.org)

## **Dental Services**

- Peter Demlin: 315-687-7831
- Basset Health Care: 315-825-3111
- Basset Health Care Hamilton: 315-824-0850
- Upstate Medical Center Dental Clinic: 315-464-5256
- Sitrin Dental: 315-797-3114
- Loretto's McAuliffe Dental: 315-492-6430
- Donna Castle- Morrisville: 315-684-7840
- Mukesh Patel-Sherrill: 315-363-2733

## **Libraries**

- Madison County Public Libraries
  - Canastota: 315-697-7030
  - Sullivan Free Library: 315-687-6331
  - Oneida: 315-363-3050
  - Cazenovia: 315-655-9322
  - Morrisville: 315-684-9130
  - Hamilton: 315-824-3060

## Medical Services

- Canastota Lenox HealthCare Ctr.:  
697-5272 Press 0
- Tri-Valley Family Practice: 697-2033
- Family Health CTR. Of Hamilton:  
824-8447
- Verona Family Practice: 363-3482
- Bassett Health CTR. Sherburne:607-674-4438
- Canastota Lenox Health Center  
697-5272
- Lyndon Pediatrics: 446-4580
- Child Health Assoc.: 363-4070
- Basset Health CTR. Hamilton: 825-3111
- Tri-Valley Family Health Practice-Verona: 829-2220
- Oneida Pediatric Group:363-2350
- Adults Only (Dr. Marcia Newsom): 363-3005
- Adults Only (Xavier Medical):361-5000
- Children age 5 and over  
Dr. Richard Cohen: 824-2477
- Adults Only (carmine Mastrolia MD Oneida: 363-9214
- Adults Only- Oneida Medical Ass.:  
363-1345
- Adults Only- Robert Burdick MD Sherrill:  
363-0550
- Chittenango Family Care: 687-5100
- Oneida Pediatric Group- Oneida: 363-6000

## 2-1-1 Information

- Live operators 24/7 with information about resources available to Madison County residents. Simply dial **211**. Crisis information available.

## CNY area C.A.P Offices

- Madison County Community Action Offices
  - Canastota : 315-697-3588
  - Morrisville: 315-684-3144
  - Oneida: 315-280-0889

## WIC Office

- WIC Madison County: 363-3210 or 366-2361

## *Child Services*

- DSS Daycare Assistance: 366-2211
- Mid-York Childcare Council: 1-888-814-5437
- Child Abuse Hotline 1-800-342-3720
- Mid-York Childcare Council 1-888-814-5437
- PCAP 366-2361
- Car Seats Care Net 366-9102
- Madison County Child Protective Services 366-2548
- NYS Child Abuse Hotline 1-800-342-3720
- Healthy Families- Madison County CAP: 315-280-0889
- Early Head Start- Madison County CAP: 315-697-3588
- Mentoring Program- Madison County CAP: 315-697-3588
- Kinship Program- Madison County CAP: 315-684-3144

## *Clothing/Housing Items*

- Church on the Rock: 280-4044
- Mustard Seed: 655-3441
- Salvation Army: 687-3533
- Worn Again: 825-0226
- Caz Cares: 655-3174
- Opportunity Shop: 697-3140
- The Key (Free with CAP Voucher, Call CAP first to be sure there is CAP credit.
- Deruyter Community Services: 852-9994
- Earlville Bargain Basket: 691-9519

## *Mental Health*

- Consumer Services of Madison County  
PROS Clinic Services: 315-363-2451
- Pathways Wellness Center:  
1-855-387-3030
- Liberty Resources  
315-363-0048
- Family Counseling Services  
315-280-0400
- Madison County Mental Health  
315-366-2327  
1-800-721-2215
- SBH-Syracuse Behavioral Specialist:  
Sarah Goldstein: 315-289-5883
- Catholic Charities-: **315-363-5274/724-2158**
- Family Counseling Services- Mental Health & Substance Abuse:
  - Oneida 315-280-0400
  - Morrisville 315-684-1172
- Madison County Mental Health/Crisis Intervention Services:
  - 315-366-2215
  - **315-366-2327**
  - Toll Free: 1-800-721-2215
- Liberty Resources-Victims of Violence:  
315-363-0048  
Hotline: 315-366-5000
- Venture House: 315-363-1441  
10-bed MICA community/18-years of age and older who are diagnosed with a DSM-V Axis I Disorder/classified as a serious and persistent mental illness
- OMH Supportive Scattered-Site Housing:  
315-363-1441(Paulette)

## Stores/Suppliers

- Tops-Canastota 315-697-2700
- Price Chopper-Oneida 315-363-8927
- Wal-Mart Oneida 315-361-1037
- Aldi's 855-955-2534

## Motel/Hotel Contacts

- Days Inn: 315-697-3309
- Sharway Motel: 315-697-7935
- Super 8 Oneida: 315-363-5168
- Olcott's Hotel: 315-280-0336
- Delmar: 315-697-3224

## Soup Kitchens

- Loaves and Fishes Canastota  
Hospitality Center: 315-697-9222
- Karing Kitchen-Oneida  
Melissa King: 315-363-2450
- Friendship Inns/Offering Free Meals  
Hamilton/Morrisville
  - Contacts:
    - Diana Johnson: 315-684-6090
    - Sarah Mazza: 315-684-6076

## Department of Social Services

- Main Phone: 315-366-2211
  - Medicaid Fax: 315-366-3059
- HEAP: 315-366-2211
  - Fax: 315-366-2720
- Child Protective Services: 315-366-2548
- NYS Child Abuse Hotline:  
1-800-342-3720
- Medicaid: 366-2479 **DOH: 315-366-2848**
- **Financial Programs: 315-366-2211**
  - Fax: **315-366-3058**
- **Support Collection: 1-888-208-4485**
- **Financial Fax: 315-366-2720**
- **Child and Family Services**  
Fax: **315-366-2658**

## Education

- Madison County Reads Ahead: 315-345-1468
- GED  
Employment and Training Career Center:  
315-363-2400
- Even Start BOCES: 315-361-5909
- Morrisville College: 315-684-6615
- BOCES Project Connect: 315-361-5922  
Project Connect (Access): 315-361-5929
- Job Corp Resource Consultant:  
1-800-805-2505
- Madison County Head Start Programs:
  - Canastota: 315-697-9833
  - Madison: 315-893-7576
  - Morrisville: 315-684-9288
  - New Woodstock: 315-662-7990
  - Oneida : 315-363-1859

## Employment

- Madison County One Stop Career Center:  
315-363-2400
- ACCES-VR: 315-361-5929
- Job Corp Resources: [www.jobcorps.gov](http://www.jobcorps.gov)
- Indeed: [www.indeed.com](http://www.indeed.com)
- Monster: [www.monster.com](http://www.monster.com)
- Craig's List: [www.craigslist.org](http://www.craigslist.org)

## Housing

- OMH Apartment Treatment Program:  
315-363-1441(Paulette)  
24-hour support to residents to enhance their independent living skills in a less restrictive setting and under realistic conditions.
- OMH Supportive Scattered-Site Housing:  
315-363-1441(Paulette) /18-years of age and older supportive services and financial assistance for those who are at risk of homelessness and are diagnosed with a serious mental illness
- OASAS Permanent Supportive Housing: 315-363-8345 or 315-363-9025/ OASAS program geared towards individuals and families in recovery who are currently homeless or at risk of homelessness.
- OASAS MRT PSH Programs: 315-280-0551 or 315-280-0760 /OASAS programs geared toward individuals in recovery who are on Medicaid and are at risk of homelessness
- DOH MRT Supportive Housing Program: 315-425-1004 ext. 1650 /DOH program that provides supportive housing services, including emergency and short-term rental subsidies, one-time emergency utility assistance

## Housing

- Canastota
  - Canastota Housing Authority, offers rental services and weatherization services: 315-697-2847
  - Lenox Landing: 315-697-9101
  - Stoneleigh Housing: 315-697-3737
  - Canastota Canal Town Corp: 315-697-5002
- Morrisville
  - Cedar St Apt: 315-684-9565
  - Wilcox Apartments: 315-437-2178
  - Community Action Program-Morrisville 315-684-3114 Ext. 20
- Oneida Housing Authority: 315-363-8450
- Chittenango
  - Maloff Towers: 315-687-5619
  - Bolivar Landing: 315-687-6914
- HUD Office's Locations  
Canastota: 315-697-2847 (section 8 vouchers)  
Oneida: 315-363-8450 (section 8 vouchers)  
Madison County HUD:  
518-372-8846
- Community Action Partnership  
Transitional Housing  
STEHP Program  
Permanent Supportive Housing  
-Canastota Office- 315-697-3588

## Elderly/Disability Services

- Office of the Aging:
  - Phone: 315- 697-5700
  - Toll Free: 1-866-220-2009
  - Fax: 315-697-5777
  - Snack Program: 315-697-5744
- Adult Protection: 315-366-2323
  - Referral: 315-366-2211
- Liberty Resources: 315-425-1004
- Arise Child & Family Service: 315-363-4672
- AccessCNY home modifications: 315-218-0844
- Elder Choice (brain injury):315-363-7448
- Epic: 1-800-332-3742
- ENABLE home modifications:  
315-455-7591
- Madison Cortland Arc:
  - Madison Co: 315-363-3389
  - Courtland Co: 607-756-2015

## Home Care

- Madison County Home Health Care:  
1-888-959-5948 EXT. 35662
- VNA HomeCare:  
315-477-4663
- Office of Aging:  
315-435-2362

## *Nursing Homes*

- Nursing Homes for County:  
Mary Rose:315-280-0855
- Crouse Community Center  
101 South St. Morrisville  
315-684-9593
- Hazel L. Carpenter Home  
Oneida, NY  
315-363-0889
- Hamilton Manor  
Hubbardsville, NY  
315-691-4051
- The Grand  
Chittenango, NY  
315-687-7255
- Oneida HealthCare Center  
Oneida, NY  
315-363-6000
- Cazenovia Village Apartments  
Cazenovia, NY  
315-815-5082

## *Credit Counseling Agencies*

- Clearpoint Credit Counseling Agencies  
Syracuse: 315-445-8960  
Whitesboro: 315-735-7958
- Quaranta Housing Services  
Norwich: 607-336-2101
- Home HeadQuarters  
Syracuse:315-474-1939
- UNHS NeighborWorks Home Ownership Center-  
Utica: 315-724-4197

## *Legal*

- Legal Aid
  - Phone: 315-793-7000 Fax: 732-3202
- Legal Aid: 1-877-203-1062
- Utica Legal Aid: 315-793-7000
- Farm Worker Legal Aid: 1-800-724-7020
- Farm Worker Law Project  
for migrant and seasonal farm workers:  
1-800-804-8575
- Legal Aid Society of Mid NY: 315-363-8620
- Legal Services  
(877)777-6152 or [www.lscny.org](http://www.lscny.org)
- CNY Fair Housing:  
315-471-0420



## **Health Insurance Navigators**

- Mohawk Valley Perinatal Network
  - 1-877-267-6193
  - Gerta Mortelette: 315-732-4657 ext. 243
- Fidelis Care New York
  - Julie Byrne
    - Toll Free: 1-800-235-6412
    - Cell: 315-559-0677
    - Fax: 315-434-2183
- New York State of Health- Market Place:  
1-855-355-5777  
nystateofhealth.ny.gov

## **Free Health Care**

- Mary Rose Free Health Care Clinic:  
315-280-0855

## **Social Security**

- Toll Free: 1-877-405-6750
- Toll Free: 1-800-772-1213
- Website: [www.ssa.gov](http://www.ssa.gov)
- 1-800-772-1213

## **Utility Assistance**

- National Grid Advocate
  - Vicki Homer: 315-460-7015
- NYSEG Advocate
  - Pam Munoz: 1-607-762-4908
- HEAP: 315-366-2211
- NYS Dept. of Public Services:  
1-800-342-3355
- Madison Co. Department of Social Services-  
EAP Program:  
315-366-2276
- Care N Share (Red Cross):  
315-363-2900  
60 or older or disability income or medical  
emergency and Shut off notice and exhausted HEAP
- National Grid Social Services  
Payment arrangements 1-800-443-1837  
Low Income Advocate: 315-460-7259

## Transportation

- Birnie Bus Service
  - Hamilton Terminal: 315-824-1260
  - On Call Cell Phone: 315-790-9570
- Bernie Bus 315-336-3950
- 315-824-1260 (bus tokens)  
Mon-Fri 1-800-734-3950
- 1<sup>st</sup> Transit  
1-800-943-7433
- Madison Transit 315-824-6113  
[www.ridermadison.com](http://www.ridermadison.com)
- Mom's Bernie Bus Dispatch  
877-702-7095  
(Marie Altimonte 315-412-9392,  
Dave Brewster 315-415-2163)
- Ride a Dial 877-702-7095  
3 day's notice \$6 each way (1/2 price  
seniors and disabled) 6am-1pm
- Medicaid Transit 1-855-852-3286  
5 days prior need Med CIN#
- Medicaid Taxi: 1-855-852-3286  
**See instructions below**

## Food Pantries

- Brookfield Food Cupboard: Janet Risley  
Home: 315-269-1064 Cell: 315-351-6603
- Canastota
  - Believer's Chapel: 315-697-2866
  - The Opportunity Shop: 315-697-3140
  - Loaves and Fishes 315-697-9222
- CAZ Cares: 315-655-3174
- Cazenovia Summit Church: 315-655-5705
- Chittenango/Sullivan Cupboard: 315-687-3290
- DeRuyter Food Cupboard: 315-852-9996  
Community Services: 315-852-9996
- Earlville Food Cupboard: 315-691-4321  
315-691-3515
- The Mustard Seed: 315-837-4303  
Church: 315-655-3441  
Emergency Contact: 315-662-3279
- Hamilton The Cupboard:  
315-824-2832
- Madison 1<sup>st</sup> Baptist Church: 315-893-7822
- Morrisville Community Church: 315-684-3314  
Community Action: 315-684-3114  
St. Joan of Arc: 315-684-9551
- Oneida
  - St. Patrick's Church: 315-697-8015
  - Church on the Rock: 315-280-4044
  - St. Joseph Church: 315-363-3280
  - New Life: 315-363-8531
  - New Hope: 315-363-8227
  - Karing Kitchen 315-363-2450

## Alcohol & Drug Resources

- Maxwell House  
Oneida, NY  
315-280-0551  
“A diversified staff provides counseling and supportive services to help residents fulfill their service plan goals.”
- Bridges  
Oneida, NY  
315-697-3947  
“We provide community education and information on alcoholism & substance abuse. We refer those who need services to appropriate providers, & advocate for services where there is a need.”
- Liberty Resources  
Oneida, NY  
315-363-0048  
Offers resources to help them to achieve their goals, refers to Maxwell house and others. Peer support and transitional housing, permanent supportive housing.
- BRIDGES- Alcohol & Substance Abuse: 315-697-3947  
Oneida, NY
- Venture House:315-363-1441  
Oneida, NY  
Severe and persistent mental illness
- Next Step Supportive Living Apartments: 315-280-0551 or 315-280-0760 21-bed program licensed by NYS Office of OASAS.

## Medicaid Taxi Instructions

Madison County Medical Answering Services (MAS)

**1-855-852-3286**

Call at least 3 days prior to the appointment.

Specify you would like to schedule a **wheelchair transport** if one is needed.

They will ask for:

- Riders name, DOB, and possibly their doctor &/or Medicaid #
- Pick up address
- Drop off address
- Date and time of appointment
- Tell them how many others will be traveling with the individual
- Pick up for local appointments is typically an hour prior to appt. However you can suggest a pick up time depending on where you are going.

## *Veteran Resources*

- Wampsville New York Veterans Service Agency  
(Madison County)  
315-366-2395  
County Office Building
- VA Syracuse Medical Center (medical)  
[www.syracuse.va.gov/](http://www.syracuse.va.gov/)  
315-425-4400  
800 Irving Ave.  
Syracuse, NY
- Disabled American Veterans (transportation)  
[www.dav.org/](http://www.dav.org/)  
315-423-5541
- NYS Dep of Veteran Affairs  
1-800-273-8255 press 1  
veteran crisis line
- Clear Path For Veterans  
315-987-3300
- Soldier On  
413-387-3756
- CNY Veterans Outreach  
315-765-0975

## *Crisis Resources For Immediate Help*

- Addiction Crisis Center (Madison & Oneida)  
315-735-1645 ext.162
- 24 Hour Suicide & Crisis Hotline Contact  
315-251-0600/1-877-400-8740
- Interm Host Homes For Runaway & Homeless Youth  
24hr/7 days Days 8:30-4pm 315-363-5274 Evening  
315-366-5006
- Liberty Resources Mobile Hotline  
(Mental Health& Drug Addiction):  
Madison County: 800-721-2215
- Help Restore Hope Center  
Domestic & Sexual Violence Shelter  
315-363-0048  
24.HR- Hotline 855-9-NOWSAFE/855-966-9723
- Madison County Mental Health/Crisis Intervention  
Services:
  - 315-366-2215
  - **315-366-2327**
  - Toll Free: 1-800-721-2215
- Crisis Bed Respite Center: 315-280-0384